

### **Safeguard against PHISHING:**

- Avoid sharing information through emails with pop-up messages that ask you to disclose your card number, bank account information, password, PIN, OTP, CVV or other sensitive information. Also beware of scams that ask for your personal information over phone or through SMS.
- Do not download any software, applications on your PC, laptop, tablets or Mobile Phone unless you trust the source.
- Do not transfer funds to or share your account details with unknown / non-validated source luring you with commission or attractive offers.
- Ensure that you have installed legitimate (non-pirated) operating system with latest anti-virus/ anti-spyware/personal firewall/ security patches on your computer, smartphones and tablets or other electronic gadget.
- Do not access Net Banking or make payments using your card from shared or unprotected computers/smart phones in public places.

It is important to remember that ABPB will never ask you to reveal confidential information like your OTP, Password, PIN, CVV number, Customer ID etc.

If you encounter any suspicious transactions taking place from your ABPB account, or any suspicious requests from emails/call that seem illegitimate, call us on 1800-209-2265 (toll free) or write to us at [vcare4u@adityabirla.bank](mailto:vcare4u@adityabirla.bank) immediately.