

### **Unstructured Supplementary Service Data - USSD**

*USSD (Unstructured Supplementary Service Data) is a Global System for Mobile communication technology that is used to send text between a mobile phone and an application program in the network. Customers can avail different services using the USSD services.*

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What is the USSD short code/syntax?

USSD short code number is \*400#.

How do I opt for USSD services?

USSD services is a default feature for all the IDEA users. You can directly dial <\*400#> from your IDEA simcard.

Can I perform banking transactions through USSD?

Yes! Basic banking transactions can be performed through USSD services such as -

- Send Money
- Request Money
- Bills/Recharge
- Pay to Merchant
- Check balance
- View Mini Statement
- Change MPIN
- Request for Physical Statement, E Statement and Shopping Card

Can I use this service on all operators?

No! Currently this feature is available only for IDEA users.

What are the charges applicable to use USSD services?

There are no charges applicable to use these services. You can avail USSD services free of cost. Charges for fund transfer through USSD would be as per schedule of charges

What are various services that I can avail through USSD?

Below are the services available through USSD

- Pay to Merchant
- Receive Money
- Send Money to Bank
- Send Money to Wallet
  
- Bill Payments
- Recharges
- Set PIN
- Balance enquiry
- Mini Statement
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I am unable to access USSD services

Please contact our Customer Care officer at 1800-209-2265 between 8:00 am to 9:30 pm from your registered mobile number.